

# COVID-19 SAFETY MEASURES ON THE TTC AND METROLINX (GO TRANSIT & UP EXPRESS)

## READY TO RIDE AGAIN

Public transit has always helped people get to their jobs, friends, families and everything else Toronto has to offer. It's still doing that – now safer than ever.

The **Toronto Transit Commission** (TTC) and **Metrolinx** (GO Transit & UP Express) have taken significant steps to protect riders across the Toronto region from COVID-19 transmission. To date, there

have been no cases in Toronto where transit has been contact-traced as the source of transmission.

In partnership with the Toronto Region Board of Trade's **We're Ready Toronto** campaign to welcome people back downtown safely and sustainably, TTC and Metrolinx are sharing the ways they've made it safer to ride public transit.



## SAFE RETURN OF RIDERS



Restoring service that was reduced during the pandemic where demand has returned. This includes 25% more subway trains on TTC Line 1 and Line 2 during peak weekday times and reintroducing 900-series express buses. As well, GO train service is back to - and in some cases exceeds - levels from before the pandemic



Adjusting service during higher demand times and encouraging employers to stagger start and finish times at work to avoid crowding



Sharing real-time passenger volume information on TTC buses through RocketMan and Transit apps

## SAFE RIDING



Equipping vehicles with hospital-grade (MERV 13) air filters, substantially improving air flow and quality. This includes all GO/UP trains and all TTC buses, streetcars and subway trains (upgrades to Line 2 coming in Fall 2021)



Mandating mask wearing for all riders and staff



Putting signs on seats, floors and in vehicles to help with distancing and the flow of traffic



Expanding deep cleaning and sanitizing routines, both in frequency and technique



Installing Plexiglass barriers on GO/UP trains and GO buses between seats to maintain separation

## SAFE SUPPLIES



Making hand sanitizer widely available to riders



Giving out free masks and setting up PPE vending machines (to date, the TTC has given away almost 3 million masks)



Distributing PRESTO cards at libraries and encouraging use of this contactless payment method

## SAFE TEAMS



Requiring all employees and contractors to have two doses of the COVID-19 vaccine by October 30, 2021



Providing employees with mandatory PPE



Giving COVID-19 safety training and regular safety updates to employees

## SAFE COMMUNITIES



Participating in the rollout of vaccines – either by converting buses into mobile clinics, or by hosting pop-up clinics at stations



Sharing cleaning protocols, new initiatives and ridership numbers with community partners



Running multi-lingual campaigns across several mediums about safety protocols

